Quorum Court Minutes 2/8/16 Appropriation Ordinance 2016-2 - PASSED

FILED
FEB 11 2016
KADE HOLLIDAY
COUNTY & PROBATE COURT CLERK

AGENDA CRAIGHEAD COUNTY QUORUM COURT COMMITTEE MEETINGS FEBRUARY 08, 2016 5:30 P.M.

Assembly and Prayer

Roll Call

A. An Appropriation Ordinance regarding special revenue funds; this transfer will reimburse county general funds for expenditures that have been already been paid from the county general fund.

Public Service Committee:

a. Discussion of current business.

Finance and Administration Committee:

a. Review of financial reports and other current business.

Roads and Transportation Committee Meeting:

a. County Road Superintendent Eugene Neff will update the committee concerning roads and bridges in the county.

February 8, 2016

13 Justices of the Peace present.

Judge Ed Hill called the meeting to order.

Appropriation Ordinance 2016-2 was read – *Appendix 1*. Justice Billie Sue Hoggard moved to pass, Justice Barbara Weinstock seconded. Passed unanimously.

Justice Hoggard passed out a report written by her son Bill Hodges. The executive summary is an assessment of the county's data center that she urged the Court to review commenting that the recommendations made in the report need to be considered in a future meeting. The report was also given to the Information Technology Department for analysis.

Craighead County Data Center Executive Summary – Appendix 2.

Justice Hoggard commended Road Superintendent Eugene Neff on his department's assistance with CR 114 in regards to a dangerous curve in the road.

Judge Hill reminded the Court that the next meeting would be in Lake City at 6:00pm.

Justice Terry Couch moved to adjourn, Justice Richard Rogers seconded, all were in favor.

Also distributed to the Court was the Monthly Road Report – Appendix 3.

APPROPRIATION ORDINANCE NO. 2016-2

AN ORDINANCE APPROPRIATING FUNDS FROM SPECIAL REVENUE ACCOUNTS INTO COUNTY GENERAL FOR EXPENDITURES THAT HAVE ALREADY BEEN INCURRED AND PAID, AND DISBURSEMENTS BY THE COUNTY TREASURER TO FUND OTHER OFFICES AND DEPARTMENTS, AND TO TRANSFER COUNTY GENERAL AND SPECIAL REVENUE FUNDS AS NECESSARY.

SECTION 1. That Craighead County receives monies each year that are Special Revenue Account Funds. These special revenues are received from various sources and are used for funding some County offices.

SECTION 2. That section 2 of this Appropriation Ordinance is for the purpose of reimbursing County	
General Funds for expenditures that have already been expended for the operation of various offices and	Transfer
departments and transfers in amounts that are listed below for the calendar year 2015.	Amount
From Fund 3506 FEMA Emergency Food and Shelter Grant Fund to Fund 1000 County Gen(approving court order 2015-69)	\$875.40
From Fund 3570 ADEM-Homeland security FY2014 Grant Fund to Fund 1000 County Gen(approving court order 2015-69)	\$4 50.11
From Fund 3574 General Improvement Grant Fund to Fund 1000 County Gen(approving court order 2015-69)	\$13,050.16
SECTION 3. That section 3 of this Appropriation Ordinance is for the direct transfer of funds and amounts by the County	
Treasurer to the various agencies and departments listed below for the operation of those agencies and departments.	
Fund 3008 Craighead County Public Library	\$808,614.18
Fund 6400 Jonesboro Public Library	\$2,348,407.41
SECTION 4. That section 4 of this Appropriation Ordinance is for the transfer of Administration of Justice	
Funds and amounts to the agencies and departments listed below and approving court order transfers.	
Fund 6498 Prosecutor's Victim/Witness Fund to Prosecuting Attorney(approving Ct order, dated 5-5-15, for dept operations)	\$34,491.50
SECTION 5. That section 5 of this Appropriation Ordinance is for the transfer of funds from fund to fund and approving court order transfers.	
From Fund 1000 County Gen Fund to Fund 3020 Emergency 911 Fund(approving ct order 2015-69)(For support of dept operations)	\$190,000.00
From Fund 1000 County Gen Fund to Fund 3568 Hazard Mitigation Project Grant Fund (approving ct order 2015-69)	\$22,500.00
From Fund 1000 County Gen Fund to Fund 3572 SAMHSA Adult Collaboration Grant Fund(approving ct order 2015-69)	\$2,000.00
From Fund 1000 County Gen Fund to Fund 3596 Sheriff Local Law Enforcement Block Grant Fund(approving ct order 2015-69)	\$19.33

Be it Resolved by the Craighead County Quorum Court that these transfers be made and court order transfers be approved as described, by the Craighead County Treasurer, upon passage of this Appropriation Ordinance.

Dated This Star Day Of February, 2016.

Approved: Ed Hill

Craighead County Judge

Kade Holliday

Craighead County Clerk

FILED FEB 0 9 2016

KADE HOLLIDAY COUNTY & PROBATE COURT CLERK

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Craighead County Data Center Executive Summary December 2015

In December of 2015, a limited visual review was completed of the Craighead County Data Center, located in Jonesboro, Arkansas. The focus of the limited visual review was the physical components of the Data Center. The physical components of the data center include: electrical, mechanical, environment, security, construction, white space (racks) with some brief discussions of network and technology.

The review consisted of a walk around of the Data Center with Billie Sue Hoggard, IT Director, IT Technician

Physical

The Data Center is approximately 240sqft. The space appears to be office space converted to Data Center space. The amount of space is adequate for current and future growth.

The IT racks are laid out in best practice design – hot/cold row; but the design effectiveness is limited in that the rows should be contained – there is space between the 2 racks and there is walk around space on the end closest to the supply area. It is recommended you replace the open spaces with 2 new APC racks, filled with blanking panels. This along with the recommended UPS, this will provide a industry standard Data Center best practice design for maximizing cooling efficiency and IT server performance.

It is also recommended for employee safety all racks be bolted to the floor as per code, APC recommendations.

In support of the IT rack hot/cold aisle containment design, the flow of air should be contained to the respective rows. The use of rack blanking panels is recommended to contain the hot and cold air in their respective rows.

The Data Center space includes a panel grid ceiling. A ceiling is not recommended for a Data Center. In this case, the ceiling is 8'. If a ceiling is wanted for some reason the standard is 9'. For this location, I would recommend the removal of the ceiling. This will increase the thermal capacity of the space (cooling recovery window) and eliminate the ongoing dust issue associated with aging ceiling tile. This also provides a visual of everything above the Data Center and provides ease of support for over head cabling. It is also recommended all unnecessary materials above the ceiling be removed – you want a Wal Mart appearance.

The Data Center floor is carpet – it is recommended this be removed and leave slab, sealed with anti static wax. Static electricity is a major concern in a Data Center.

The Data Center walls were not reviewed but they should be deck to deck and all opening properly fire stopped. The wall fire rating should be 1hr.

Physical Recommendations:

- Install 2 new APC racks, filled with blanking panels; one for growth and one to close the space between the 2 racks
- Bolted all racks and future UPS to the floor
- Install blanking panels in existing racks
- · Remove the ceiling
- Remove carpet, seal concrete with anti static wax
- Extend exterior walls deck to deck 1hr fire rating
- Reverse fire sprinklers
- Install drop pans under any plumbing above the DC space

Electrical

The feedback indicated the Data Center was on emergency generator. It is recommended all infrastructures for the Data Center utilize generator supported power.

The current electrical infrastructure provides 120v power to the racks – with 3 power outlets visible above the racks. The IT hardware utilizes both 120v and 220/240v but in some cases newer hardware requires the 220/240 to utilize the hardware fully; each IT rack is supported by rack based 120v APC UPS unit.

Adequate grounding was not located. This is an employee, code issue. It is recommended ground to building steel with 6 gauge copper to the cable trays and each rack be installed.

It is recommended you convert the Data Center to 208v power with a centralized modular APC 20kw UPS/PDU. The 208v/3p modular UPS is more efficient, utilizes less floor space capacity and provides you a long term investment; with growth as needed. It is also recommended each rack include dual 50a 208 rack pdu's. The 50a rack pdu may be over sized but the cost is the same for a 30a rack and the 50a provides you capacity for 20yrs and will support any new technology.

Overall Data Center protection it is recommended an APC TVSS (surge suppression) be installed.

Electrical Recommendations:

- · Verify all Data Center infrastructure utilize generator emergency power; to include overhead lights
- Install ground bar to building steel
- Install grounding to each rack, cable tray with 6 gauge copper from ground bar
- Convert the Data Center to 208v 3p source power
- NAMES OF THE PARTY OF THE PARTY
 - Install dual 50a 208 1p rack pdu's, per rack
 - Install APC TVSS (surge suppression) on the panel supporting the Data Center

Mechanical

The Data Center currently utilizes building supply air with manual backup cooling. In the past when building cooling was lost, it was noted the thermal capacity was less than 2 minutes – the time it takes the Data Center to rise from the standard of 74d F to above 90d F.

The current supply and exhaust vents location are noted and the current location is not consistent with the hot/cold aisle design — supply should be in the cold and the exhaust should be in the hot aisles.

It is recommended a dedicated 5ton wall mount cooling unit be installed for the Data Center. This is oversized but with proper maintenance, the life cycle for this air unit is 20yrs.

The return on the dedicated Data Center cooling infrastructure could be offset by the building energy savings by not running the building cooling units 24x7 year round.

Mechanical Recommendations:

- Install dedicated 5ton wall mount cooling
- relocate current supply to front of racks
- relocate current exhaust to back of racks
- configure building air as backup to dedicated air; temp activated

Monitoring/Security

All Data Centers must be monitored. The level of monitoring in place today is basic. It is recommended the APC ISX product be considered and installed. The base product provides a single pane for all monitoring verticals – temp, power, UPS, battery, surveillance, leak, etc. It can also be expanded to include building monitoring. If the APC ISX software is not possible, the current monitoring solution should be enhanced and surveillance added within the Data Center

Monitoring & Security Recommendations:

- Install APC ISX Central base Data Center license
- Integrate all UPS power into the software remote IDF's for any location
- Integrate Sheriff Data Center monitoring remote IDF's for any location

Future

As you consider investing in your IT infrastructure, the investment should align with your IT 5yr plan. The recommended investment will provide you a highly available best practice Data Center with capacity to consider alternatives. During the walk through it was noted the Sheriff department has their own IT department. The upgrades would provide you an option to consider consolidating and/or offer hosting services to other local governments in the state.

Future Recommendations:

- · Consider consolidating the multiple Data Centers in the county
- Consider offering hosting services to other county, city governments; migrate to a profit center
- hub; cost reduction, supported by Just In Time technical support
 - Consider consolidating all local government agencies data centers into a joint collaborative entity; eliminate
 multiple IT contracts with different vendors, implement consistency, higher quality of IT with better funding;
 reduce over IT costs; cost reductions offset either each entity Data Center remediation costs or the local
 integration of all IT Data Centers and IT departments under the one joint entity
 - Construct the joint collaborative entity to offer Data Center and IT services to other county and city
 governments and private companies IT services would include local hosting for hardware, data, racks,
 applications, disaster recovery

Technology

The technology hardware and software was noted during the walk through. The current hardware, software technology utilized is major brands and current – EMC for storage, Cisco for networking, Virtualization for virtual server and desktop.

Technology Recommendations:

Consider hosting your Data Center at a Hosting Provider Data Center – reduce current Data Center to a network
hub; cost reduction, supported by Just In Time highly qualified technical support personnel, experts in each of
the technologies in use; gain access to other technologies as needed; eliminate technology refresh cycles;
migrate IT costs from capx to opsx

Standards

The basic standard for a Data Center is the level of availability you desire thru risk avoidance. During the walk thru it was noted your current standard is N+1. With a standard of N+1, where you have an A and B, this standard must be carried through all aspects of the Data Center. The old saying is accurate, you are only as strong as your weakest link – an aspect of the Data Center where there is a single unit of anything is your weakest link and voids the time, effort, expense for N+1 is other areas.

Standards Recommendations:

- Implement N+1 standard for all Data Center infrastructure
- Consider hosting your Data Center at a Hosting Provider Data Center reduce current Data Center to a network
 hub; cost reduction, supported by Just In Time highly qualified technical support personnel, experts in each of
 the technologies in use; gain access to other technologies as needed; eliminate technology refresh cycles;
 migrate IT costs from capx to opsx

If you have any questions please let me know.

Bill Hodges Senior Technology Consultant Hodges Enterprises, LLC

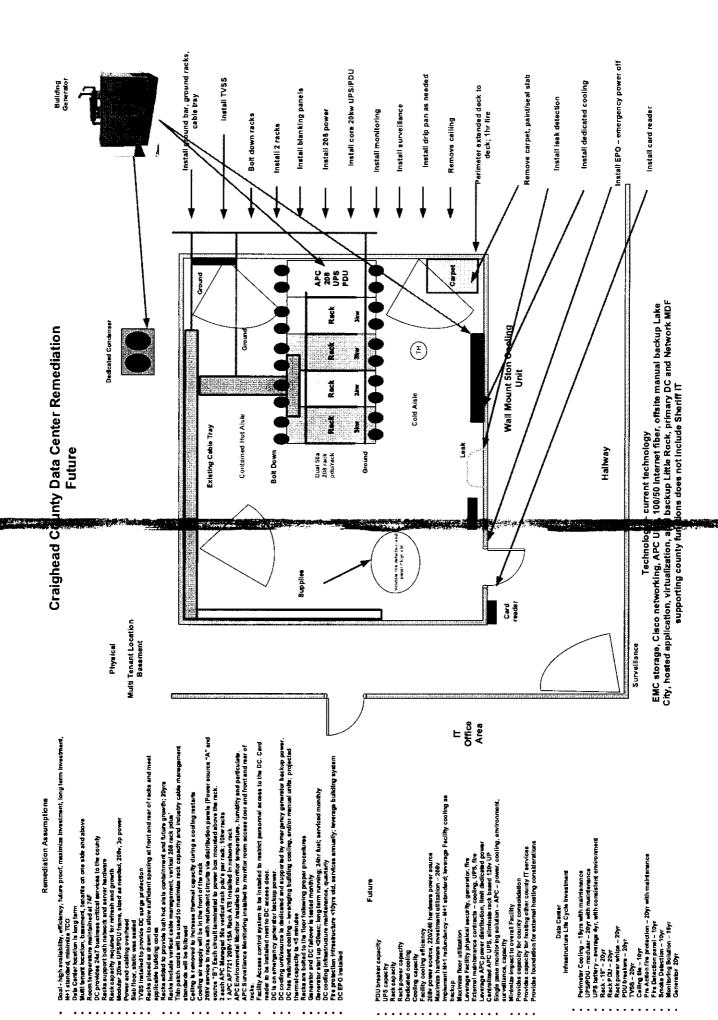
Multi Tenant Location Basement Restart < 20swc Tested monthly Supp Cold Aisle Hot Aislu backup cooling backup cooling Hallway Cable Tray Expansion Surveillance office Area Rack Spacing Perimeter Primary Cooling Celling Cooling Backup Cooling Backup Heat Exhaust Rack UPS Lighting Front Rack UPS .Z> Carpet Floor Current Power *** **Growth Rack** Overhead Cabling Cable Tray

Physical

Space - 12x20x8 With ceiling

Craighead County Data Center Assessment December 2015 - Current

Technology – current tachnology – current tachnology EMC storage, Cisco networking, APC UPS, 100/50 Internet fiber, offsite manual backup Lake Chy, hosted application, virtualization, appl backup Little Rock, primary DC and Network MDF supporting county functions; does not include Sheriff IT





Craighead County Highway Department

2800 Moore Road Jonesboro, AR 72401 870-933-4510



Road Report January 2016

During the month of January a total number 2,011 yards of gravel from Spurlock, a total 2,852.12 tons of slag was hauled from Phoenix, a total 252.59 tons of chat from Bradley and a total number 226.98 tons of sand from Drum Sand and Gravel was hauled to the following locations:

East

884	878	907	639	963	815	809	804	825	683	686	910	936
	959	608	607	907	5 45	859						

A total number 522 yards of gravel was hauled to the eastern district.

West

159	197	787	7629	192	328	398	376	187	110	194	267
468	441	460	307	187	shop	140	323	336	361		

A total number 1453 yards of gravel was hauled in the western district.

20th 21st 22nd ICE ICE ICE Road crew out spreading sand on various roads

Ditches

- 5 ditch dug on 698 (Dale) Ditch work on 357(Jim)
- 6 ditch 608(Jim)
 Ditch 607(Hoss)
 Ditch 698 (Dale)
- 7 ditch 765 (Hoss)
- 11 ditch 763(Hoss)
 Ditch on 698(Dale)
- 12 ditch on 763 (Hoss)

Ditch on 907 & wash out (Dale)

- 13 ditch on 698 (Dale) Ditch on 765 (Hoss) Ditch on 698(Dale)
- 14 ditch on 698 (Dale)

19	ditch on 187(Jim)
	Ditch on 452(Hoss)
	Ditch on 698(Dale)
25	ditch on 187(Jim)
	Ditch on 159 & 452 (Hoss)
26	Ditch on 184(Jim)
	Ditch on 452(Hoss)
27	ditch on 187(Jim & Hoss)
	Ditch on 673(Dale)
28	Ditch on 328(Jim)
	Ditch on 360(Hoss)
	Ditch on 655 (Dale)

Tiles (All tiles are on county right-of-way)

- 5 covered driveway tile on 808
- 6 unstopped tile on 468
- 7 covered driveway tile on 876Unstopped tiles on 476 428
- installed driveway tile on 7629 and 7628
- 12 lowered tile on 342
 Covered driveway tile on 348
 Unstopped driveway tile on 315
 Fix hole in tile on 192
 13 extension on tile on 928
- 14 tile installed on 192- 36x43
 - Tile installed on 229 24x20 both were county
- 19 Tile on 106
- 26 Cleaned out tile on 440
- 28 installed county tile on 338 it was an 18x40 Installed county tile on 338 it was a 24x40 Driveway tile on 130 Covered tile on 910

Wash Outs

5	357										
6	fixed \	wash ou	t on end	of tile o	n 120						
7	wash	wash out on 460									
12	912	423	308								
13	616										
14	407	304	407	7291	192	639	111	766			
19	545	639	192	194	338	106	304				
	714	480									
25	859										
26	140	478	648								

5	cold patch on 793	755	791	757	730	752	318	741
6	607 307							
7	cold patch 113 311	945	928	353				
11	cold patch 114	204	250	311	505	425	414	714
27	cold patch 114							
28	cold patch 187							

Beaver Dam

5 852 12 192 13 171 (3) 197

Equipment

11	MB # 57 hauled #26 exec from 698 to	907		
12	MB # 57 hauled # 26 back to 907 to re	pair tile		
13	MB #57 loaded tile to move to Egypt			
28	MB Hauled misc, equipment to 328	160	938	664

Mowing

Harold							
5	648	945	928	730	755		
6	75 5	757	309	304			
7	323	366	324	360	319	304	
11	318	333					
12	333						
13	380	381	194				
14	192	199	132	127			
19	203	202	204	241			
25	241	250	270	204			
26	204	202	209	452	423	412	425
27	410	425	408	409	407	4191	
28	428	411	403	406	476		

Signs

5 repaired Stop sign on 4191 New 911 sign 423/425

> Repaired Blue sign Hwy18/505 Hwy18/835 Repaired Left Curve on 505 Repaired right curve on 505

6 (1) Left (2) right bridge signs on 762 New 911 sign 762/762 (2) Right bridge signs on 928 (2) Left bridge signs on 928 Repaired 911 sign on 988/995 7 repaired 40 MOH sign on 241 New 22 ton weight limit sign on 766 (2) 30 MPH signs on 741 (2) Right (1) Left bridge signs 905 Repaired 40 MPH sign 241 11 repaired blue sign Hwy 18/509 Hwy 18/831 Hwy 148/839 959 Repaired Stop sign 912/906 938/963 Repaired Stop ahead sign 900 Repaired 911 sign on 884/866 906/945 977/979 New 911 signs 865/844 965/956 Repaired 25 MPH sign on 977 Repaired 35 MPH sign on 903 New right (2) left (2) bridge signs 12 new arrow sign on 414/409 New stop sign on 414 New RxR signs (2) 428 13 repaired 911 CR 197/189 19 new blue sign on Hwy 226 /197 Hwy 226/189 Hwy 226/177 Hwy 226/233 Hwy 226/179 Hwy 226/237 Hwy 226/241 Hwy 226/264(2)

Misc.

Worked on county equipment, cleaned shop, straighten up stockpile, hauled material to several locations and to stockpile, ditch work, tile work welding, mowing, prep. Concrete bridges for painting inspection bridges thru out the county. Repairing signs.

removed mud from sides of road on 793 and hauled off Hauled 2 loads dirt to Bay for the sewer pond

6	cleaned off 8 box culverts to paint on 425	
	Sweep apron on 109	
	Dug out sump in road on 607	
	Picked up couch on 575	
9	Bridger road cut tree off of road (SS)	
11	tree removal on 745	
	Brush to pit from 763	
12	built lid for tile on 907	
	Painting bridge or box culverts on 425	
13	painting bridge or box culverts on 425	
14	shoulder work on 755 766	
19	prep., graders plow trucks and pick-up trucks for inclement weather	
	Removed low hanging limb from tree on 439	
	Spread slag on bus turn around on 338	
21	hauled 1 load sand for the City of Bono	
	Hauled 2 loads sand to shop	
2 2	put sand out on various roads and intersections	
	Moved tree off road on 106, off Old Bay Hwy, and off of 817	
	Reported electrical line across road on 652	
25	moved brush off of 187	
26	stumps from 187 to Spurlock pit	
	6 loads slag hauled to the City of Monette	
	Cleaned sands off intersection	
	Sweep off several bridges from storm sand at these intersections 403/476	Hwy163/618
	403/4035 406/403 464/403 333/318 318/353	353/333
27	patched blacktop on 114	
	Tree removal 187	

Eugene Neff

Road Superintendent

EN/ca

Grader Report January 2016

Allen Biggers - 8	Sav Route
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5	824	821	820	812	696	82 6	810	660	828	681	638	636
	645	808										
6	691	680	681	698	679	644	646	652	645			
7	910	909	906	912	907	915						
12	626	652	625	618	65 3	615						
13	634	607	616	635	636	638	645					
25	634	639	641	664	672							
26	648	650	655	675	672	690	683	Coope	r Rd	Lillie F	₹d	
27	809	6 86	815	683	spread	d gravel	on 815	616	618	68 3	809	686
28	69 3	682	671	687	800	808	813	821	818	816	822	824
	810	660	Paula	StThom	as St	Ballpa	ırk					

Mark Knight - Cash Route

5	160	155			
_	C				

6 Spread gravel on 197 spread chat 267

7 New Blades graded 277 270 267

11 flowed the mower on 318

13 194 191 192 187 181 199

14 187 189 197

spread sand cash

21 ice

22 spread sand

27 281 189 197

28 spread gravel on 187

Steve Boyd _ Sterlings Springs Route

5	773	774	775	7743	757	777	786	787	781		
6	796	795	799	797	793	790	761	763	765		
7	712	746	740	741	703	751					
12	714	700	710	713	306	302					
13	773	774	775	777	787	781					
14	789	798	745	785	769	771					
19	throw	ing out	sand on	icy roads	5						
21	throwing out sand on icy roads										
25	7 7 3	774	775	7743	757	777	787				
26	796	795	797	793	740	761	763				

27	765 768	712	741	740	746	703	706	700					
28	768	771	769	728	726	729	789	798					
Mark Haines & Jeff Sanford – Bono Route													
11	383	394	308	398	341								
12	124	125	137	148	133	132	112	119	117	111	191	338	
	339	342	313	316	315								
13	364	380	362	326	379	3335	369	367	336	spread	slag on	361 and	
323										•	•		
14	339	337	335	329	305	303	396	360	322	320	4381 s	pread	
slag on	111											•	
25	328	398	159	147N	144	142	137	140	194	170	171		
26	150	152	147	149	131	133	132	119	117	101	124	125	
	137N	Redwo	od	326	323	333	365	365	369	339	337	334	
	304	326	323	100	spread	chat on	140						
27	308	383	394	spread	gravel o	n 328 ,3	39 <mark>8,</mark> 361,	398,& 3	328				
28	384	381	382	308	378	326	377	380	384	329	335	305	
	303	396	317	348	150	spread	gravel o	n 194					
Bryan '	Bryan Tyler – Valley View Route												
5	607	608	617	619	604	602	611	621					
6	102	104	108	109	202	213	spread	chat on	441	468			
11	218	227											
12	452	408	410	423									
13	441	440	439	438	412	444							
14	209	206	451	403	456	478	461	482	486	474	461	442	
	450												
25	607	612	608	617	619	604	602	611	621	430	429	460	
	463	467											
26	403	456	478	482	486	474	405	461	442	468	472	464	
	466	462	•	slag on	478								
27	452	423	441										
28	450	444	221	222		211	208	218	227	209	210	213	
	451												
Curtis :	Sharp —	Needhar	n Route										
12	910	915	912	925	937								
13	938	963	735	738	733	942	952	953	940	960			
25	912	910	909	907	906								
26	965	938	973	997	995	999							
27	937	947	925	951	943	952	953	940	7676				
28	963	959	960	spread	gravel o	on 959	slag or	947					

J.W. Redding - Childress Route

5	512	515	514	523	531	548	540	532				
6	524	582	516	565	575	585	581	564				
7	522	526	518	571	581	582						
11	543	549	560	558	563	562	559	524				
12	544	542	553	538	draine	d water	off 591					
13	571	518	530	581	582	525	546	506				
14	spread slag on 545											
20	throwi	ng sand	out at s	everal in	tersection	ons						
21	throwi	ng sand	out at se	everal in	tersecti	ons						
22	throwi	ng sand	out at se	everal in	tersection	ons						
25	512	515	514	523	531	548	546	540	532			
27	502	535	504	543	549	506	546	5 60	559	567		
28	558	563	562	565	585	564	spread	slag on	548			

Phillip Hurst - Caraway Route

5	512	513	508	509	500	556	583	554	847			
6	882	855	878	grave	gravel 884							
7	867	860	861	878	874	868						
12	862	859	858	850	869	844	842	838	834	852	856	
13	830	831	837	Court	esy grad	e Caraw	ay Scho	ol road				
25	50 9	500	508	512	513	510	831	837				
26	837	841	890	882	876	878	864	852	856			
27	850	862	858	859	556	58 3	5 5 4	834	836	840	854	
28	547	847	832	853	836	838	842	869	844			

Robert Anderson - North of Highway 18

12	906	965	985	984	955	962						
13	975	907	909	981	915							
14	639	999	985	995	997	990						
25	975	955	986	985	984	962	956	906 d	own to 91	.2	955to 9	965
26	687	(965 Cu	irtis pull	ed it Rol	ert kno	cked it c	lown) 95	54	998	997	994	(Pulled
up 995,	973 Cui	rtis knoc	ked it do	own)	993	977	979	(936	го 963)	knocke	d down	½ 9 97
27	934	931	983	969	970	spread	gravel c	n 936				
28	936	963 to 9	937	957	spread	gravel o	n 936					

Glen Graham - Misc.

7 spread chat on 608